

10A NCAC 09 .3223 HOW AN OPERATOR MAY REQUEST OR APPEAL A CHANGE IN RATING

- (a) An operator may request a change in the star rating, including licensure pathway selection, by following the procedures in Rule .3202 of this Section.
- (b) After an initial four or five-star rating is issued, the Division shall provide one evaluation of program standards using the program assessment tool referenced in Rules .3202 and .3204 of this Section during each three-year period thereafter at no cost to the operator. An operator may have extra program assessments, as referenced in Rules .3203 and .3204 of this Section, performed at his or her own expense in addition to the free one performed by the Division. The additional program assessments shall be completed by individuals approved by the Division to perform them.
- (c) An operator may appeal the reduction of a star rating as provided in G.S. 110-94.

History Note: *Authority G.S. 110-88(7); 110-90(4); 143B-168.3;*
Eff. July 1, 2025.